

**DISTANCE LEARNING HOTLINE
2022-2023 ACADEMIC YEAR**

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INFORMATION FOR STUDENTS AND LECTURERS

From March 16, 2020, educational process and final control (exams) are carried out using distance educational technologies (DET) in two information and educational systems:

- Univer (univer.kaznu.kz),
- DLS MOODLE» (dl.kaznu.kz).

Special requirements are considered individually by each application of the faculty.

Also, staff can conduct current classes and intermediate control in individual learning environments:

- Open KazNU (open.kaznu.kz),
- MS Teams,
- Zoom,
- Google Classroom etc.

CONTACTS OF SUPPORT GROUPS DEPARTMENT OF IT INFRASTRUCTURE DEVELOPMENT SUPPORT

IS Univer

Alkenova Aida. Software engineer 1st cat. +7 (727) 377 33 33 (internal-tel . 3139)

Alkozhaeva Aisulu. Software engineer 1st cat. +7 (727) 377 33 33 (internal-tel 1142)

Umbetova Meruyert. Software engineer 1st cat. . +7 (727) 377 33 33 (internal-tel 3140)

Sarsengali Bota. Leading Specialist +7 (727) 377 33 33 (internal-tel 3158)

MS Teams (unlock account, reset password)

Sakenuly Aset. System Administrator. +7 (727) 377 33 33 (internal-tel 1146)

Ermakov Roman. System Administrator. +7 (727) 377 33 33 (internal-tel 1146)

Mendebaev Zhalgas. System Administrator. +7 (727) 377 33 33 (internal-tel 1146)

Nurlan Berik. System Administrator. +7 (727) 377 33 33 (internal-tel 1146)

Ivanov Vladimir. System Administrator. +7 (727) 377 33 33 (internal-tel 1146)

Sabitov Dauren. Technician-programmer1st cat. +7 (727) 377 33 33 (internal-tel 1146)

Azkozha Medet. System Administrator. +7 (727) 377 33 33 (internal-tel 1146)

Sapanov Nurzat. System Administrator. +7 (727) 377 33 33 (internal-tel 1146)

Vostrov Stanislav. System Administrator. +7 (727) 377 33 33 (internal-tel 1923)

Azamatov Oralbek. System Administrator. +7 (727) 377 33 33 (internal-tel 1707)

Temirbaev Dauren. System Administrator. +7 (727) 377 33 33 (internal-tel 1907)

Abi Kaynar. System Administrator. +7 (727) 377 33 33 (internal-tel 1907)

There are also CC technicians at each faculty

FACULTY OF GEOGRAPHY AND ENVIRONMENTAL SCIENCES

Nasyrbekov Alisher. Jamalova Janylgan CC technicians. +7 (727) 377 33 33 (internal-tel 1236).

FACULTY OF BIOLOGY AND BIOTECHNOLOGY

Nasyrbekov Alisher. Jamalova Janylgan CC technicians. +7 (727) 377 33 33 (internal-tel 1236).

JOURNALISM FACULTY

Ismahynova Gýlzada. Aqanova Nazerke. Fıdria Elena. Muratov Amid. CC technicians. +7 (727) 377 33 33 (internal-tel 3149, 1571, 1969, 1497).

FACULTY OF HISTORY, ARCHEOLOGY AND ETHNOLOGY

Ismahynova Gýlzada. Aqanova Nazerke. Fıdria Elena. Muratov Amid. CC technicians. +7 (727) 377 33 33 (internal-tel 3149, 1571, 1969, 1497).

FACULTY OF PHILOLOGY AND WORLD LANGUAGES

Ismahynova Gýlzada. Aqanova Nazerke. Fıdria Elena. Muratov Amid. CC technicians. +7 (727) 377 33 33 (internal-tel 3149, 1571, 1969, 1497).

FACULTY OF LAW

Jandeyova Janat. CC technicians. +7 (727) 377 33 33 (internal-tel 1264).

FACULTY OF MEDICINE AND HEALTH CARE

Jandeyova Janat. CC technicians. +7 (727) 377 33 33 (internal-tel 1264).

HIGH SCHOOL OF ECONOMICS AND BUSINESS

Amanbaev Aidar. Kushambaev Meiram. Seitova Gýlزابаа. CC technicians. +7 (727) 377 33 33 (internal-tel 1245).

FACULTY OF MECHANICAL MATHEMATICS

Álipbaı Tursynaı. Muratov Madıar. Jamalova Janzıra. Kablanbekova Aınýr. Kapeiko Natalia. CC technicians. +7 (727) 377 33 33 (internal-tel 1565, 1939).

FACULTY OF INFORMATION TECHNOLOGY

Álipbaı Tursynaı. Muratov Madıar. Jamalova Janzıra. Kablanbekova Aınýr. Kapeiko Natalia. CC technicians. +7 (727) 377 33 33 (internal-tel 1565, 1939).

FACULTY OF PHYSICS AND TECHNOLOGY

Khasenova Arai. Maratova Gýlnur. CC technicians. +7 (727) 377 33 33 (internal-tel 1557).

FACULTY OF CHEMISTRY AND CHEMICAL TECHNOLOGY

Elev Tımýr. Saqabaeva Lazzat. CC technicians. +7 (727) 377 33 33 (internal-tel 1524).

INTERNATIONAL RELATIONS FACULTY

Tolepberdinova Ardak. Kaimoldaev Janıbek. Mýsagýlova Inkar. CC technicians. +7 (727) 377 33 33 (internal-tel 1907, 1908).

FACULTY OF ORIENTAL STUDIES

Tolepberdinova Ardak. Kaimoldaev Janıbek. Mýsagýlova Inkar. CC technicians. +7 (727) 377 33 33 (internal-tel 1907, 1908).

FACULTY OF PHILOSOPHY AND POLITICAL SCIENCE

Tolepberdinova Ardak. Kaimoldaev Janıbek. Mýsagýlova Inkar. CC technicians. +7 (727) 377 33 33 (internal-tel 1907, 1908).

DIGITAL LIBRARY HALL

Kistaubaeva Rabiga Beysenbaykyzy. Technician CC. 3773333 (internal-tel 1707).

ATTENTION!

If your question **is not about unlocking your account or resetting your password**,

We ask you to send applications for your questions through **the corporate portal www.portal.kaznu.kz**, where our specialists will definitely work out your application.

Thank you!

INSTITUTE OF INFORMATION TECHNOLOGY AND INNOVATION DEVELOPMENT Team

CONTACTS OF THE SUPPORT GROUPS
QUALITY CONTROL SERVICE OF EDUCATIONAL PROGRAMS

IS Univer (testing)

№	Full name	Faculties	Position	Contacts
1.	Tabyldina Aziza Timurovna	1. Faculty of Geography and Environmental Sciences 2. Faculty of information technology 3. Faculty of Medicine and Health Care 4. Faculty of Journalism 5. Faculty of Philosophy and Political Science	Leading Specialist Quality Control Service of Educational Programs	work phone +7 (727) 377 33 33 (int. 1336) direct phone + 7 705 279 06 42 e-mail Aziza.Tabyldina@kaznu.edu.kz
2.	Seitbaeva Perizat Mukanovna	1. Faculty of Chemistry and Chemical Technology 2. Faculty of Philological 3. Faculty of International Relations 4. Faculty of Law 5. Faculty of Mechanical Mathematics	Leading Specialist Quality Control Service of Educational Programs	work phone +7 (727) 377 33 33 (int. 1336) direct phone +7 702 780 86 83 e-mail Perizat.Seyitbayeva@kaznu.edu.kz
3.	Chigambayeva Nurgul Nurbayeva	1. Faculty of Physics and Technology 2. Faculty of Biology and Biotechnology 3. Faculty of History 4. Faculty of Oriental studies 5. Faculty of High school of economics and business	Leading Specialist Quality Control Service of Educational Programs	work phone +7 (727) 377 33 33 (int. 3178) direct phone +7(747)502 41 62 e-mail Nurgul.Chygambaeva@kaznu.edu.kz

CONTACTS OF THE SUPPORT GROUPS
OFFICE OF ACADEMIC AND DIGITAL INNOVATION

LMS Moodle

№	Full name	Faculties	Position	Contacts
1.	Nesterenkov Peter Alexandrovich	General maintenance management	Head of the Office of Academic and Digital Innovation	work phone +7 (727) 377 33 33 (int. 3124) direct phone +7 777 789 63 36 e-mail nesterenkov.petr@kaznu.edu.kz
2.	Mankeyeva Anel Azatovna	1. Faculty of Journalism 2. Faculty of Chemistry and Chemical Technology 3. Faculty of Biology and Biotechnology 4. Faculty of History 5. Faculty of Philological 6. Faculty of Philosophy and Political Science 7. Faculty of International Relations 8. Al-farabi business school 9. Faculty for pre-college education	Chief Specialist of the Office of Academic and Digital Innovation	work phone +7 (727) 377 33 33 (int. 1647) direct phone +7 707 949 94 18 e-mail Anel.Mankeyeva@kaznu.edu.kz
3.	Smagulova Shynar Beisenbekovna	1. Faculty of Mechanical Mathematics 2. Faculty of Geography and Environmental Sciences 3. Faculty of Physics and Technology 4. Faculty of information technology 5. Faculty of Law 6. Faculty of Oriental studies 7. Faculty of High school of economics and business 8. Faculty of Medicine and Health Care	Leading Specialist of the Office of Academic and Digital Innovation	work phone +7 (727) 377 33 33 (int. 3381) direct phone +7 (777) 825-51-90 e-mail shynar.smagulova@kaznu.edu.kz

4.	Zhabaev Talgat Ryspekovich	Technical Issues	software engineer Office of Academic and Digital Innovation	work phone +7 (727) 377 33 33 (int. 3124) mob. +7702 750 86 98 e-mail Talgat.Zhabayev@kaznu.edu.kz
5.	Mukametzhan Aidana Mukametzhanovna	All faculties Alternative Exam	Leading Specialist of the Office of Academic and Digital Innovation	work phone +7 (727) 377 33 33 (int. 1133) mob. +7 (707) 391-71-89 e-mail Aidana.mukametzhan@kaznu.edu.kz

Open KazNU

Arystanova Ainur Zhalgasbaevna

office phone +7 (727) 377 33 33 (ext. 3216)

mob. + 7 (701) 407 21 26

Mukametzhan Aidana Mukametzhanovna

work phone +7 (727) 377 33 33 (ext. 1133)

direct phone +7 (707) 391-71-89

Abdirazak Zemfira Bakytkyzy software engineer

office phone +7 (727) 377 33 33 (ext.1470)

mob. 8 (707) 528-15-50

VIDEO-RECORDING STUDIO

Erbol Akpanov leading specialist, video engineer

office phone +7 (727) 377 33 33 (ext. 1808)

mob. +7 (708) 949 38 91

CONTACTS OF DISTANCE LEARNING COORDINATORS BY FACULTIES

№	Faculties	Full name number	Mobile	e-mail
1.	Faculty of Philology and World Languages	Myrzakhmet Makpal	8 707 477 86 41	makpalmyrzakhmet@mail.ru
2.	Faculty of Philosophy and Political Science	Ƙairatova Inkar	8 778 663 52 52	inkarkairatova@gmail.com
3.	Faculty of History, Archeology and Ethnology	Kosmyrza Zhansaya	8 747 611 78 39	zhansaya.kosmyrza@mail.ru
4.	Faculty of Mechanics and Mathematics	Kudaibergenov Askat Kanatovich	8 701 499 88 25	Askat.Kudaibergenov@kaznu.edu.kz
5.	Faculty of Law Faculty	Nuranova Rayhan Kuandykovna	8 701 789 02 03	Raikhan.Nuranova@kaznu.edu.kz
6.	Faculty of Physics and Technology	Nurmukhanova Alfiya Zeynullovna	8 747 790 94 41	alfiya.nurmukhanova.83@mail.ru
7.	Faculty of Information Technology	Tyulepberdinova Gulnur Alpyskyzy	8 701 364 51 58	Tyulepberdinova@mail.ru
8.	Faculty of Journalism	Yeskhuatova Nazym Bakhytovna	8 777 382 08 66	nazim081976@gmail.com
9.	Higher School of Economics and Business	Parmankulova Indira Saparbayeva	8 701 111 73 21	Indira.Parmankulovf@kaznu.kz
10.	Faculty of Medicine and Health Care	Krugovykh Ilya Igorevich	8 705 544 59 30	ilya_krugovyh@mail.ru
11.	Faculty of Biology and Biotechnology	Chunetova Zhanar Zhumabekovna	8 702 380 56 35	zhanar.chunetova@kaznu.kz
12.	Faculty of Chemistry and Chemical Technology	Kenesova Zarina Anvarovna	8 777 399 71 18	zarina.kenesova@gmail.com zarina.maeva@mail.ru
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14.	Geography and nature management	Raimbekova Zhanar Tuimebaykyzy	8 707 683 89 13	Raimbekova.zhanar1@kaznu.kz
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